

SHIPPING BY U.S. POSTAL SERVICE...

Effective September 30, 2019, the Postal Service has [new requirements](#) for shipping cremated remains to increase visibility and improve handling.

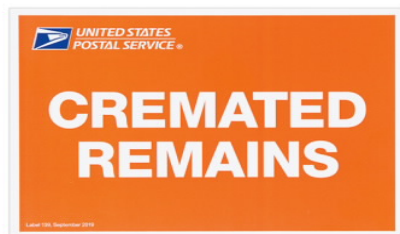
Mail pieces sent to domestic addresses must be sent using Priority Mail Express service. Customers who don't use their own packaging must use the Priority Mail Express Cremated Remains box, also known as Box CRE.

IMPORTANT CONSIDERATIONS

- Is shipping permitted to the intended country?
- What paperwork is needed?
- Are the costs and risks clear?

PREPARE THE PACKAGING

- Domestic - Priority Express Mail
- International - Priority Express Mail International
- Cremated Remains Labels affixed to all sides of the container, including top and bottom
- Choose from four shipping options:
 - Signature Required
 - Signature Waived
 - Return Receipt, and
 - Additional Insurance



Label 139 (indicating CREMATED REMAINS) is now required to increase visibility during USPS processing and transportation. Label 139 will allow USPS to identify these packages during processing and transportation and ensure they are handled with care. The label is available through the USPS store [here](#). Label 139 must be adhered to all sides of the box, including the top and bottom.

Customers can also order cremated remains mailing kits that contains a sturdy box preprinted with Label 139 on all sides (including the top and bottom), bubble cushioning, a self-sealing plastic bag, reinforced Priority Mail Tape, and a copy of Publication 139, which has been updated to include the new requirements. These kits and labels are available in the USPS store [here](#).

AT THE POST OFFICE

A benefit of the Priority Mail Express service requirement is the assurance that the package is tracked online via the USPS website. New process requirements increases visibility of cremated remains in the postal network, thereby improving customer satisfaction.

To read or download the USPS pamphlet on shipping cremated remains, [click here](#).

If you have any questions, visit your [local post office location](#), contact the USPS at 800-ASK-USPS® (800-275-8777) or ShippingServices@usps.gov or CANA at 312-245-1077.